

Online Provider Directory User Guide

The new online directory is easily available on the main Texas Children's Health Plan website.

Texas Children's Health Plan website: https://www.texaschildrenshealthplan.org/

Texas Children's Health Plan	Home About Us Member Login Contact Us Español
Protect your child with the flu shot! The flu shot is safe and is a cov benefit for Texas Children's Hea members! Learn more	Pred Plan

You will be taken to this page:

Find a Doctor

New Online Provider Directory!

We have great news for you! May 1, 2021, our Online Provider Directory has gone through some changes that will improve your search results. With the new Provider Directory, members will get:

- · Better results thanks to improved search options like language and county
- Detailed provider profiles
- · More ways to share provider search results via text or email
- Google Maps location for each provider profile

For the latest updates on our provider lists, use our Find a Doctor tool.

Once you get to the Find a Doctor main page, scroll down and click on the **Find a Doctor** button. This will take you to the Online Provider Directory.

Find a Doctor



To begin your search from the home page of the Provider Directory, please select your program from CHIP, STAR, or STAR Kids:



Once the program is selected, you can then access the search options. **Providers, hospitals** and **practices** can be searched by name, specialty, or location. If you enter a name or specialty, you also need to enter the address, city, zip code, county or state to narrow your search results. You can also search by **Service Area: Harris, Jefferson, or Northeast.**





Steps to search by name: Click on **By Name** and enter the provider, hospital or practice name you would like to search for. You also need to enter the address, city, zip code, county or state and click on the **Search** button or press **Enter**.





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Search results:



SHARE 🛛 🔽 🔒

By clicking on any of these icons you can send provider details by text or email. Message and data rates may apply. You can also print information for all providers or only the providers from the search results.

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For the provider's contact information, map to their location, and more details, click on their name:

Contact Informati	on Profile	6
This Location		
Texas Childrens Physici	ans Group	
6701 Fannin St 17th Flo Houston, TX 77030 Harris County	or Ste 1730	
4.2 Miles Away Get D	trections	
W Holcombe Blvd	TEXAS MEDICAL	
Coogle of	oc Map data ©2021 Google Terms of Use Report a map error	
🖕 Phone Numbers		
Primary - (832) 822-277	8	
📄 Fax Numbers		
Primary -		
🔁 Email Addresses		
Not specified		
🗩 Languages		
English Spanish		
🔓 Gender		
Female		
Accepting New potio	nto)	
Accepting New patie	11(5)	

Yes

To learn more information about a provider, click on the **Profile** tab:

BACK	Provid	er Directory	
Y	Julie Boom (MD) Ambulatory Medicine (General Non-Emergency O Pedistrician (Bables, Children)	are)	Send to Mobile
Contact Information	Profile	-	
MCOP Cultural Competenc Completed	cy Treining		
Texas Steps Health Provide	er		
Yes			
Offers Telemedicine			
Not Specified			
Offers Telehealth			
Not Specified			
Offers Telemonitoring Serv	vices		
Not Specified			
Offers Pediatric Ancillary o	or LTSS Services		
No			
Network Affiliation			
TEXAS CHILDREN'S HEALTH P	PLAN		



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Steps to search by specialty: Enter the specialty you are searching for and an address, city, zip code, county or state to narrow your search. Then click on the **Search** button or press **Enter**.



You can also click on Advanced Search and then VIEW ALL to open to the full list of specialties available:

	Texas Children's Health Plan	
CK	Advanced Search	
SEARCH BY		
Specialty	Location	Name
Enter Specialty	Enter City, Zip, or State	Enter hospital name or doctor name (Last, First)
Adolescent Medicine (Teenagers) Allergist (Allergies)	Select Service Area	
Ambulance Ambulatory Medicine (General Non-Emergency Care)		
Ancillary Labs/diagnostics		
NARROW BY		
Language	Provider Gender	
Enter Language	○ Female ○ Male	
Afghan	Provider	
African	Accepting New Patients	
Afrikaans Akan		



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Specialty

Adolescent Medicine (Teenagers)	Gastroenterology (Stomach,	LTSS Services - Minor Home	Orthopedic Surgery
Allergist (Allergies)	Digestion)	Modification	Orthopedics (Bones and Joints)
Ambulance	General Pediatric Medicine	LTSS Services - Personal Assistance Services	Otolaryngology (Ear, Nose, and
Ambulatory Medicine (General Non-	Genetics (Inherited Diseases, Birth Defacte)	I LTSS Convises - Private Duty Nursing	Throat)
Emergency Care)	Defects)	LTSS Services - Private Duty Nursing	 Otology (Ears)
Ancillary Labs/diagnostics	Hematology (Blood)	LISS Services - Respite Care	Pain Management
Anesthesiology	Hepatology (Liver)	Employment	Pathology
Audiologists	Home Health	ITSS Services - Transition Assistance	Pediatrician (Babies, Children)
Behavioral Health Facilities	Home Health - Infusion Services	Services	Perinatology (Fetus)
Cardiology, Cardiovascular (Heart,	Home Health - Occupational Therapy	Mental Health Case Mgmt/targeted	Physical Medicine (Rehabilitation)
Blood Vessels)	Home Health - Physical Therapy	Case Management	Physical Therapy
Cardiothoracic Surgery (Operations of	Home Health - Speech Therapy	Mental Health Intensive Outpatient	Plastic Surgery (Corrective Surgery)
the Heart and Chest)	Home Health Agency	Facilities	Podiatry (Feet, Toenails)
Chemical Dependency Intensive	Hospice	Mental Health Partial Hospitalization	Prescribed Pediatric Extended Care
Outpatient Facilities	Hospital	Facilities	Center (Ppecc)
Chemical Dependency Partial	Immunology (Immune System)	Mental Health Residential Treatment	Psychiatry (Mental Illness)
Chamical Danandanny Basidantial	Infectious Diseases (Viral/bacterial	Centers	Psychology
Centers	Infections)	 Neonatology/perinatology (Fetus and Neuhama) 	Pulmonology (Lungs, Breathing)
Chiropractor (Bones, Joints)	Internal Medicine (General Medical		Radiology (X-Rays)
Clinic	Care)		Renal (Kidney)
Colon/rostal (Rowale)	Licensed Clinical Social Worker	Nephrology (Kidney)	Reproductive Endocrinology
Counciling	Licensed Marriage & Family Therapy	 Neurology (Brain, Nervous System) 	Reproductive Endocronology
Dentel/esthedenties	Licensed Professional Counselor	Neurosurgery (Operations of the Brain, Spinsl Cord)	(Reproductive System Diseases)
	LTSS Services - Adaptive Aids and	Brain, Spinal Coroj	 Retrovirology (Viral Diseases, Aids)
Dermatology (Skin)	Medical Equipment	Cat Scan)	Rheumatologist (Joints, Muscles,
Developmental Pediatrics	LISS Services - Adult Foster Care	Nutrition/ai/Enting Digestion)	Tendons)
Durable Medical Equipment	LTSS Services - Day Activity and Hankle Consistent	Obstatzics & Gunacology	Sleep Medicine
Eci	Inealth Services		Speech Pathology
Emergency Medicine	System	Women's Health)	Speech Therapy
Endocrinology (Glands)	ITSS Services - Employment	Occupational Medicine (Work-Related	Sports Medicine (Sports Injuries)
ENT (Ears, Nose, Throat)	Assistance	Injuries)	Surgery (Operations)
Family Planning Agency	LTSS Services - Financial Management	Occupational Therapy	Thoracic Surgery (Chest Surgery)
Family Practice (General Family	Services	Oncology (Cancer)	Urgent Care
Medical Care)	LTSS Services - Habilitation	Ophthalmology (Eyes)	Urology (Urinary Tract)
Freestanding Rehabilitation Facility	LTSS Services - Home and Community	Optometrist (Eves, Glasses)	Vascular Surgery (Operations of the
Freestanding Renal Dialysis Center	Supports Services Agency	Oral-Maxillofacial Surgery (Jaw and	Blood Vessels)

You can narrow your search by completing the additional search options (the location must be entered) and click on the **Search** button located at the bottom of the screen:

00	Texas Children's' Health Plan	
ск	Advanced Search	
EARCH BY		
Specialty	Location	Name
	Enter City, Zip, or State	Enter hospital name or doctor name (Last, First)
Adolescent Medicine (Teenagers) Allergist (Allergies) Ambulance Ambulancy Medicine (General Non-Emergency Care) Ancillary Labs/diagnostics VEWALL >	Select Service Area	
IARROW BY	Provider Gender	
Enter Language	○ Female ○ Male	
🗌 Afghan	Provider	
Afghan African Afrikaans	Provider	
 Afghan African Afrikaans Akan 	Provider Accepting New Patients	
Afghan Afghan Afghan African Afrikaan Akan Albanian	Provider	



Steps to search by location: After you select your program from CHIP, STAR, or STAR Kids, this page will appear.



Online search tip: For ample search results, users should search by the Service Delivery Area instead of only the County. This way providers in nearby counties are included in the results. Users can also search by the state of Texas for the most complete list of providers.

You must enter an address, city, zip code, county or state to narrow your search and click on the **Search** button or press **Enter**. If you receive a large number of results, you can click on **Refine your results** in the black banner on the top left to narrow your results.





Here are the additional search options:

↑ 0 ≎ ■	P @ 🗇 🗖 Texas Children's Health Plan							
< Modify search We've found more than 500 doctors Send all providers found								
You've Selected: (STAR) Pr Refine your results - Language Spanish French Chinese German View All Accepting New Patients	other filte	115 116 116 116			Clear All Filters			
SHARE 🛛 🔽 🖨		SORT BY: Be	est Match 🗸					
		🛛 (713) 775-3832			(832) 428-9540			
ACCEPTING NEW PATIENTS	unwoody, Monica, LPC ounseling Concepts PC 118 N Grand Blvd earland, TX 77581 0.9 Miles Away Get Directions	0	ACCEPTING NEW PATIENTS	Baer, Joanne, PSYD 2405 S Grand Blvd Pearland, TX 77581 ♥ 1.2 Miles Away Get Directions	0			
PRIMARY SPECIALTIES Counseling	NETWORK AFFILIATIONS TEXAS CHILDREN'S HEALTH PLAN	LANGUAGES English	PRIMARY SPECIALTIES Psychology	NETWORK AFFILIATIONS TEXAS CHILDREN'S HEALTH PLAN	LANGUAGES English			

Icons on the top of the page and their meaning:



This symbol returns you to the home page of the online provider directory.



This symbol takes you to a list of FAQs and a glossary. For technical assistance, please email support@goperspecta.com

To contact Texas Children's Health Plan for assistance:

If you can't find your doctor or if you need help, call Member Services toll-free at I-866-959-6555 (CHIP), I-866-959-2555 (STAR), or I-800-659-5764 (STAR Kids). Providers that need assistance should email providerrelations@texaschildrens.org.



This symbol allows users to adjust between three choices of the font size.



This symbol can be found in two different locations on the provider directory. The one located at the top of the page allows you to leave feedback about the online provider directory site itself. You must first select current page or other before leaving a comment. Please enter comments in the free text field.

You may also leave feedback for a provider. The symbol is located when the search results are displayed for each provider.

Español		
* 6 0 •	Texas Children's Health Plan	
< Modify search We'	ve found 207 Doctors	
You've Selected: STAR House and slogy, Cardiovascular	(Heart, Blood Vessels)	
Refine your results ~		Clear All Filters
SHARE 🛛 🔤 🖨	SORT BY: Best Match ~	
0	(832) 824-5600	(832) 824-5600
Allen, Hugh, MD Tessas Children is Physician Services Organization 621 Frammer Servi 19355; Hoator, 12 7:000 Q 2 Meles Awg Cert Services	Attranc, Carolyn, MD rest feedback See Wir935c Moutine, XX 7000 Q: 2 Week Away Get Develope Caroline See Wir935c Week Away Get Develope Caroline See See See See See See See See See S	organization
RestArt Sinces, Internet Annual Control Contro	Cardovanski va Ordovanski ud Vesets)	Lengundes Seedish
	(713) 873-8890	C (832) 824-5600
Arya, Basant, MD Bighor Medicine 6720 Berner Ave Houston, TR.77030 © 13 Maise Away Out Directions	Becker, Judith, MD Tesus Children's Physicians Sences C Soft Farms S Soft Farms	rganization
Cardiology, Cardiovascular (Heart, Ricod Vessels) HEALTH PLAN	FRIMMEY SPECIAL THES Cardiology, Cardiovascular Fileway Rend Vecesiel Heat THE PLAN	LANCINGES English

Texas Children's Health Plan receives and manages feedback for both the providers and the provider directory site.

Español				
AO O 	We Value Your Feedback			8
< Modify search You've Selected: 1	Allen, Hugh, MD Texas Oklidents Physicians Services Organization 6421 Fannis St. Ste W1934Sc Houston, TX 77030 g (K23) 842-6600	Incorrect Phone Number Incorrect Address No longer accepts new patients Incorrect Speciality Deceased/Retired Leff Practice Location		
Refine your re				(Chear All Filters)
SHARE D	Likelihood that you would recommend Texas Organization - Allen, Hugh, MD to friends and	Children's Physicians Services family	*****	
	Your level of trust in the provider's decisions		****	(832) 824-5600
(0)	How well the provider explains medical condit	tions	****	
6	How well the provider listens and answers qu	estions	****	
Accessors and Cardology, Ca	Spends appropriate amount of time with patie	ent .	****	
(Heart, Blood) Pediatrician (E Ohidren)	Ease of scheduling urgent appointments		****	
	Office environment, cleanliness, comfort, etc.		****	
62.	Staff friendliness and courteousness		*****	
(2)	Name* +	Comments		
ACCEPTING NEW R	Email * Phone			
Cardiology, Ca (Heart, Blood				SHARE CARDING